KONGUNADU ARTS AND SCIENCE COLLEGE

(Autonomous)

Coimbatore – 641 029
DEPARTMENT OF COMMERCE (PG)

ACADEMIC YEAR: 2023 – 2024

COURSE OUTCOME

| Programme Co | de: 10 | M.Com | | |
|--------------|----------|--------------|---------------------|---------------|
| Course Code: | 23PCM101 | CORE PAPER - | 1 Advanced Financia | al Management |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | I | 6 | 90 | 5 |

- 1. To have the understanding of the functions of Finance Management.
- 2. To expand the awareness of Long-term Sources of Funds, capital structure and Leverage
- 3. To bring subject knowledge about capital investment decision among the students.

Course Outcomes (COs)

| | CO1 | The student will be able to understand the functions of finance management. |
|--------------|-----|---|
| K5 | CO2 | The student will be able to know about the long-term sources of funds and environment of working capital. |
| To | СОЗ | The student will be able to gain information about capital structure and leverage |
| | CO4 | The student will be able to gain knowledge about capital investment decision |
| | CO5 | The student will be able to be acquainted with on the subject of derivate market. |

| Programme Co | de: 10 | M.Com | | |
|-----------------------|----------|--|-------------|---------|
| Course Code: 23PCM102 | | CORE PAPER - 2 Global Business Environment | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | I | 6 | 90 | 5 |

Course Objectives

- 1. To familiarize the learners with various constituents of business environment
- 2. To know the need and importance of formulating strategies
- 3. To understand the challenges in the implementation of strategies

| | CO1 | Keep in mind the factors influencing the business environment |
|-------|------|---|
| 5 | CO2 | Understand international investment strategies |
| 1to K | CO3 | Apply knowledge and abilities in formulating strategies |
| K | CO 4 | Analyze the various components of international business |
| | CO 5 | Appraise the global level changes in business environment |

| Programme Code: 10 | | | M.Com | | |
|-----------------------|----|----------|--------------|----------------------|------------|
| Course Code: 23PCM103 | | | CORE PAPER | Auditing and Assuran | ce Service |
| Batch | | Semester | Hours / Week | Total Hours | Credits |
| 2023-202 | 24 | 1 | 6 | 90 | 5 |

- 1. To educate the concept of auditing and its relationship with other disciplines.
- 2. To enhance the practical knowledge relating the procedures of auditing practices
- 3. To develop the analytical concept and internal control over the accounting reviews.

| | CO1 | Enumerate the basic principles of auditing. |
|----------------------|------|---|
| ν, | CO2 | Remember the procedure for audit engagement and Documentation. |
| To K | СОЗ | Understand the audit procedure for obtaining the audit evidence and internal control. |
| $\overline{\lambda}$ | CO4 | Apply the Techniques for effective presentation of an Audit Report. |
| | CO 5 | Analyze the Contemporary and Emerging issues in Audit. |

23PCM104

| Programme Co | de: 10 | M.Com | | |
|--------------|----------|---|---------------|---------|
| Course Code: | 23PCM104 | Core Paper – 4 Organizational Behaviour and | | |
| | | Human Resource | es Management | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | | | 90 | 5 |

Course Objectives

- 1. To understand the behaviour of people expected in the organization.
- 2. To make the students to be capable for building effective teams in organizations.
- 3. To enrich the knowledge of the students about human performance in the organizations

| | CO1 | Keep in mind the framework of organizational behavior |
|--------|------|---|
| 5 | CO2 | Understand the processes and models of organizational behaviour |
| 1 to K | CO3 | Apply personality and leadership traits and styles in bringing desirable changes in the conduct of the organization |
| K | CO 4 | Keep in mind the basic concepts of HRM framework |
| | CO 5 | Understand the goals of HRM and organizational outcomes |

| Programme Co | de: 10 | M.Com | | |
|--------------|----------|------------------|----------------------|------------|
| Course Code: | 23PCM205 | Core Paper - 5 A | Advanced Corporate A | Accounting |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | II | 6 | 90 | 5 |

- 1. To equip the students with accounting methods formatted for the Corporate Bodiesfrom thetime of their inception to their liquidation
- 2. To develop corporate accounting skills and knowledge
- 3. To know the application of accounting methods in corporate

Course Outcomes (Cos)

| | CO1 | Acquire the conceptual knowledge on the fundamentals of corporate accounting |
|-------|------|--|
| K5 | CO2 | Understand the accounting procedures used to measure business performance |
| K1 to | CO3 | Apply a comprehensive knowledge about the latest provisions of the Companies Act while preparing the accounting statements |
| | CO 4 | Consider the application of various accounting standards |
| | CO 5 | Determine and extract the accounting balances |

23PCM206

| Programme Co | de: 10 | M.Com | | |
|-----------------------|----------------|--------------------------------|----------------------|-----------|
| Course Code: 23PCM206 | | Core Paper - 6 S Management | ecurity Analysis And | Portfolio |
| Batch 2023-2024 | Semester II | Hours / Week 6 | Total Hours 90 | Credits 5 |

Course Objectives

- 1. To instruct the students with the basic investment concepts and avenues
- 2. To develop the analytical skills for making investment decision.
- 3. To update the students with the present stock market trends and operations

| CO1 | Make them informed about the basic concepts of security analysis |
|------|---|
| CO2 | Understand the different investment alternatives available in the stock market. |
| CO3 | Apply the technical skills for choosing the best investment avenues |
| CO 4 | Analyze the security market trends and various risks associated with |
| CO 4 | investment plans |
| CO 5 | Evaluate the risks in the selection of investment avenues |
| | CO2 CO3 CO 4 |

| Programme Code: 10 | | M.Com | | |
|-----------------------|----------|--|-------------|---------|
| Course Code: 23PCM207 | | Core Paper - 7 E-Commerce and Management Information System | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | Π | 6 | 90 | 5 |

- 1) Acquire the basic concept of E-Commerce;
- 2) Enable the students on network security and firewall
- 3) Know the basics of computer systems and information technology.

Course Outcomes (Cos)

| | CO1 | Understand the basic concept of E- Commerce and its applications |
|----------|------|---|
| S | CO2 | To gain the knowledge on EDI |
| \simeq | CO3 | Understand security and the web |
| K1 to | CO4 | Understand the basic concepts about hardware and software components and data retrieval from various areas of business. |
| | CO 5 | Aware of different programming and machine level languages and steps to develop computer programmes. |

23PCM208

| Programme Code: 1 | 0 | M.Com | | |
|-----------------------|----------|---|-------------|---------|
| Course Code: 23PCM208 | | Core Paper - 8 :Industrial Relations and Labour Law | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | II | 6 | 90 | 5 |

Course Objectives

- 1. To know the conceptual framework on the industrial relations
- 2. To develop better understanding of industrial and labour law.
 - 3. To keep informed about the contribution of trade unions and the councils towardsemployees welfare.

| | CO1 | Make them learn the various acts covered in promoting industrial relations |
|---------|------|---|
| K5 | CO2 | Know the social security measures provided to protect the employees |
| K1 to] | CO3 | Apply the knowledge to avail various benefits under the welfare schemes of the industries |
| * | CO 4 | Analyse various case laws and its implications |
| | CO 5 | Appraise the scope of labour laws |

| Programme Code: 10 | | M.Com | | |
|-----------------------|----------|--|-------------|---------|
| Course Code: 23PCM309 | | Core Paper - 9 Applied Cost Accounting | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | III | 6 | 90 | 4 |

- 1. To provide a clear understanding of basic concepts, principles and techniques of cost.
- 2. To let the students to learn the different methods of valuing cost
- 3. To exercise effective control of material, labour and overheads

Course Outcomes (COs)

| | CO1 | Keep in mind the elements of costs and the features of various costing systems |
|-------|------|--|
| 3 | CO2 | Understand the process of costing systems |
| to K5 | CO3 | Apply the cost accounting methods in evaluating business performance |
| K1 | CO 4 | Analyze the methods of implementation of cost and profit and facilitate for price discrimination |
| | CO 5 | Determine and extract the costing balances |

23PCM310

| Programme Code: 10 | | M.Com | | |
|-----------------------|----------|---|-------------|---------|
| Course Code: 23PCM310 | | Core Paper - 10 Income Tax Law and Practice | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | III | 6 | 90 | 4 |

Course Objectives

- 1. To enable the students to learn the latest provisions of the Indian tax laws
- 2. To develop the students to assess the total income and tax liability of individual assesses and firms
- 3. To equip the students with skills and techniques for taking tax sensitive decisions

| | CO1 | Keep in mind the concepts and canons of taxation |
|------|------|--|
| 5 | CO2 | Understand the different types incomes with their taxability and deductibility |
| to t | CO3 | Apply the relevant tax rules for the current assessment year |
| K K | CO 4 | Analyze the various deductions to reduce taxable income |
| | CO 5 | Evaluate the provisions of income tax act in real life situations |

| Programme Code : 10 | | M.Com | | |
|-----------------------|----------|---|-------------|---------|
| Course Code: 23PCM311 | | Core Paper - 11 International Marketing | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | III | 4 | 60 | 3 |

- 1) To enhance the understanding of the Global Marketing Environment.
- 2) To extent the knowledge of global market entry strategies.
- 3) To facilitate the student's global product policy and price.
- 4) To bring knowledge about the global marketing channels.
- 5) To understand the international marketing promotional strategies.

Course Outcomes (COs)

| | CO1 | Able to understand the concepts of Global marketing and Marketing information |
|---------------|------|--|
| | COI | system. |
| \mathcal{S} | CO2 | Able get full information about global market entry strategies and direct |
| to K | 002 | investment. |
| K1 1 | CO3 | Able to understand the global product policy and pricing for international market. |
| \sim | CO 4 | Able to learn important Global Marketing Channels and Physical Distribution. |
| | CO 5 | Able to know about international marketing promotional strategies and |
| | | International Marketing Communication. |

23PCM312

| Programme Code: 10 | | M.Com | | |
|-----------------------|----------|---|-------------|---------|
| Course Code: 23PCM312 | | Core Paper - 12 Research Methodology & Business | | |
| | | Analytics | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | III | 4 | 60 | 3 |

Course Objectives

- 1. To know the significance of social science research
- 2. To develop the analytical skills of the students
- 3. To impart the process of report writing

| | CO1 | Remind the process of research |
|----|------|--|
| K5 | CO2 | Understand the different types of research methods and sampling techniques |
| t | СОЗ | Apply statistical tools for analyzing the data |
| | CO 4 | Analyze various types of research problems for finding suitable solutions |
| | CO 5 | Evaluate the impact of using software packages in analyzing the data |

| Programme Code: 10 | | M.Com | | |
|-----------------------|----------|-----------------|---------------------|---------|
| Course Code: 23PCM413 | | Core Paper – 13 | Accounting for Mana | igers |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023 - 2024 | IV | 6 | 90 | 4 |

To obtain knowledge on managerial decision making

To analyze and interpret the financial statements

To learn the preparation of various financial statements

Course Outcomes (Cos)

| K1 to K5 | CO1 | Remember the need for the preparation of financial statements |
|----------|-----|---|
| | CO2 | Understand the tools and techniques management accounting |
| | CO3 | Apply financial and non-financial information in decision making. |
| | CO4 | Analyze the complex ideas and tolerate ambiguity in managerial problem solving. |
| | CO5 | Determine and extract the accounting balances |

23PCM414

| Programme Code : 10 | | M.Com | | |
|-----------------------|----------|-----------------|--------------------------|---------------|
| Course Code: 23PCM414 | | Core Paper – 14 | Indirect Tax and Digital | ital Payments |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | IV | 6 | 90 | 3 |

Course Objectives

- 1) To learn the procedures and practices of Indirect tax
- 2) To know the fundamental ideologies on GST
- 3) To learn the formalities of levy and collection of GST

Course Outcomes (COs)

| | CO1 | Remember the concept, features and basics of indirect tax |
|---------------------|-----|---|
| X | CO2 | Understand the GST framework |
| to | CO3 | Apply various provisions of GST Act |
| $\overline{\Sigma}$ | CO4 | Analyze the structure of GST and the process of levy, collection and filing of returns. |
| ,, | CO5 | Evaluate the scope for GST Act |

23PCM415

| Programme Code: 10 | | M.Com | | |
|-----------------------|----------|--------------|---------------------|---------|
| Course Code: 23PCM415 | | CORE PAPER - | 15 Marketing Resear | rch |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023-2024 | IV | 6 | 90 | 3 |

Course Objectives

- 1. To familiarize the students with the basic concepts and principles of marketing research
- 2. To develop their conceptual and analytical skills to be able to manage marketing operations of a business firm
- 3. To explain the tools and techniques of marketing research

| | CO1 | Keep in mind the concepts and principles of marketing research |
|-------------|------|---|
| K5 | CO2 | Know the processes and types of marketing research |
| S CO3 Apply | | Apply the research techniques in the marketing decision making. |
| K1 | CO 4 | Analyze the practical approaches in conducting marketing research |
| | CO 5 | Evaluate the recent trends in marketing research |

23PCM4CL

| Programme Code : 10 | | M.Com | | |
|-----------------------|----------|--|-------------|---------|
| Course Code: 23PCM4CL | | Core Practical - 1 Computer Application and Tally Practicals | | |
| Batch | Semester | Hours / Week | Total Hours | Credits |
| 2023 - 2024 | III & IV | 4 & 6 | 150 | 2 |

Course Outcomes (COs)

| | CO1 | Remember the methods to construct business and academic documents using | |
|--|--|---|--|
| 5 601 | COI | computer applications | |
| CO2 Create spread sheets with formulas, graphs and forms | | | |
| 1 1 | Develop report presentations and accounting applications using computers | | |
| \bowtie | CO 4 Analyze the usage of each menu and its practical application | | |
| | CO 5 | Evaluate the need for computer application in modern business | |

23PCM4Z1

SEMESTER IV PROJECT AND VIVA – VOCE

23PCM4Z1

| Programme Code: 10 | | M.Com | | | |
|-----------------------|-----------|----------------|----------------|-------------|---------|
| Course Code: 23PCM4Z1 | | Project Work a | nd Viva - voce | | |
| Ī | Batch | Semester | Hours / Week | Total Hours | Credits |
| | 2023-2024 | IV | - | - | 4 |

Course Outcomes (COs)

| | | CO1 | Remember the conceptual framework on research methodology |
|------|---|------|--|
| to K | | CO2 | Understand on the field level realities |
| T | 3 | CO3 | Apply the statistical tools for proving the hypothesis |
| | 1 | CO 4 | Analyze the data and draw inferences |
| | | CO 5 | Evaluate the gap between academic skills and industrial requirements |

MAJOR ELECTIVE

| Programme Code: 10 | M.Com | | |
|---------------------|---|-------------------|--------------|
| Course Code : | Elective Paper 1: Business Ethics AndCorporate Governance | | |
| Batch 2023- 2024 | Hours / Week 6 | Total Hours 90 | Credits 5 |

Course Objectives

- 1) To familiarize the learners with the concept and relevance of Business Ethics in the modernera
- 2) To enable learners to understand the scope and complexity of Corporate Socialresponsibility in the global and Indian context
- 3) To main aim to learn about theories and concept relates to Economic law
- 4) To enable to the students learn Corporate Governance ,E-Governance and social ethics in theIndustrial world

| 55 | CO1 | To recall corporate governance and social ethics |
|--------|------|--|
| | CO2 | To enumerate recent trends in CSR Understand the Procedural Aspects of Merger and Amalgamation |
| l toK5 | CO3 | Impart the Legal Aspects of CSR |
| K1 | CO 4 | Analyze the corporate Governance |
| | CO 5 | Evaluate the .corporate sector |

MAJOR ELECTIVE

| Programme Code: 10 | M.Com | | |
|--------------------|--------------------------|---------------------|---------|
| Course Code: | Elective Paper 2:Banking | And Insurance Manag | gement |
| Batch | Hours / Week | Total Hours | Credits |
| 2023-2024 | 6 | 90 | 5 |

Course Objective

- 1. Acquaint with the banking practices of central bank of India
- 2. Understand the adoption of information technology in banking
- 3. Learn the electronic Payment Systems
- 4. Develop an understanding of insurance industry and its types.
- 5. Lay a foundation of risk, risk management, and steps in risk management process.

Course Outcomes (COs)

| | \mathcal{S} | CO1 | Remember the conceptual framework on Banking. |
|----|---------------|-----|---|
| ' | to K | CO2 | Understand the Procedural Aspects of Banks and Money Market |
| Ι, | \mathbf{X} | CO3 | Impart the Legal Aspects of SBI. |
| ' | _, | CO4 | Analyze the Insurance and Privatization inferences |
| | | CO5 | Evaluate the gap between academic skills and requirements. |

MAJOR ELECTIVE

| Programme Code: 10 | M.Com | | | |
|--------------------|--------------------------------------|-------------|---------|--|
| Course Code : - | Elective Paper 3: Services Marketing | | | |
| Batch | Hours / Week | Total Hours | Credits | |
| 2023-2024 | 6 | 90 | 5 | |

Course Objectives

- 1. To impart the knowledge of service organizations along with marketing mix
- 2. To develop modern services with quality to attract the consumers
- 3. To update the students with technological intervention in providing services

Course Outcomes (COs)

| | CO1 | Keep in mind the ideologies of service marketing and its various applications. |
|--------|------|--|
| K5 | CO2 | Understand the modern services provided by the service organization |
| CO3 Ap | | Apply appropriate marketing mix in various services |
| × | CO 4 | Analyze suitable strategies for promoting the services |
| | CO 5 | Evaluate the scope of service marketing |

Paper 4: CONSUMER BEHAVIOUR

| Programme Code: 10 | M.Com | | |
|--------------------|------------------|---------------------|---------|
| Course Code : | Elective Paper 4 | : Consumer Behaviou | ır |
| Batch | Hours / Week | Total Hours | Credits |
| 2023-2024 | 6 | 90 | 5 |

Course Objectives

- 1. To understand the buying attitude of consumers
- 2. To develop knowledge on the cultural aspects of consumer behaviour
- 3. To know the models and strategies of consumer behaviour

| | CO1 | Remember the need and importance of understanding consumer behavior | | | | | |
|---|------|---|--|--|--|--|--|
| K5 | CO2 | Know the determinants of consumer buying behavior | | | | | |
| 1 to | СОЗ | Apply various processes, models and strategies to understand the behaviour of consumers | | | | | |
| CO 4 Analyze the processes of consumer buying decisions | | | | | | | |
| | CO 5 | Evaluate the changing dimensions in consumer behavior | | | | | |

NON MAJOR ELECTIVE

Non Major Elective Paper (PG)

| SUBJECT | CODE | : 23PG | 14N2 |
|---------|------|--------|------|
|---------|------|--------|------|

| Programme Code: 10 | | M.Com | | |
|--------------------|---------|--------------------|-------------------|------------|
| Course Code: 23 | 3PGI4N2 | Non-Major Elective | Paper: INFORMATIO | N SECURITY |
| Batch Semester | | Hours/Week | Total Hours | Credits |
| 2023-2024 | IV | 6 | 90 | 4 |

Course Objectives

- 1. Students will identify the core concepts of Information security.
- 2. To examine the concepts of Information Security.
- 3. To design and implement the security features for IT and Industrial sectors.

Course Outcomes(CO)

| | CO1 | To Learn the principles and fundamentals of information security. |
|-------|-----|---|
| K5 | CO2 | To Demonstrate the knowledge of Information security concepts |
| K1 to | CO3 | To Understand about Information Security Architecture. |
| | CO4 | To Analyze the various streams of security in IT and Industrial sector. |
| | CO5 | To know about Cyber Laws and Regulations. |

NON MAJOR ELECTIVE

| Programme Code: 10 | M.Com | | | |
|--------------------|---------------|---------------------|-------------|--|
| Course Code : | NON MAJOR ELI | ECTIVE 2: Manageria | 1 Economics | |
| Batch | Hours / Week | Total Hours | Credits | |
| 2023-2024 | 6 | 90 | 4 | |

Course Objectives

- 1) To be aware of the economic concepts, tools and techniques.
- 2) To encourage the students to start operating in the different markets
- 3) To keep them update with the changing economic policies of the government

Course Outcomes (Cos)

| | CO1 | Keep in mind the concepts and goals of corporate |
|----|------|--|
| K5 | CO2 | Understand the production and cost functions |
| to | CO3 | Apply economic policies in managerial decisions |
| X | CO 4 | Analyze the monetary and fiscal policies |
| | CO 5 | Determine the scope of managerial economics |

NON MAJOR ELECTIVE

| Programme Code: 10 | M.Com | | | |
|--------------------|-----------------|-----------------------|---------|--|
| Course Code : | NON MAJOR ELECT | TIVE 3: International | Trade | |
| Batch | Hours / Week | Total Hours | Credits | |
| 2023-2024 | 6 | 90 | 4 | |

Course Objectives

- 1) To throw light on the concepts and theories of international trade
- 2) To make the students to understand the foreign exchange market and its operations
- 3) To facilitate the students to understand the trends and developments of India's foreign trade

| | CO1 | Provide an idea of structure and operations of international business |
|-------|------|---|
| | CO2 | Understand the recent EXIM policies and documentation procedures |
| to K5 | 1114 | Apply the knowledge to draw a framework for evolving suitable international business strategies |
| X | CO 4 | Consider the recent trends, policies and structure of international trade |
| | CO 5 | Appraise the changing business climate at global level |

NON MAJOR ELECTIVE

| Programme Code: 10 | 0 M.Com | | |
|--------------------|--|-------------|---------|
| Course Code: | NON MAJOR ELECTIVE 4: Management of Financial Services | | |
| Batch | Hours / Week | Total Hours | Credits |
| 2023-2024 | 6 | 90 | 4 |

Course Objectives

- 1. To emphasis the need for managing various financial services
- 2. To develop them to deal with innovative financial instruments
- 3. To keep informed with the recent concepts and practice of financial markets

Course Outcomes (COs)

| | CO1 | Evoke the role of financial service sector |
|------|------|---|
| | CO2 | Know the various types of financial services |
| K5 | CO3 | Pertain the skills to manage the financial instruments |
| 1 to | CO 4 | Analyze the features and benefits of various financial services |
| × | CO 5 | Evaluate the effectiveness of modern financial services |

Extra Department Course (EDC)

23PCM3X1

| Programme Code | e: 10 | M.Com | | |
|-----------------------|----------|---|----|---|
| Course Code: 23PCM3X1 | | Extra Department Course – Managerial Skills | | |
| Batch | Semester | Hours / Week Total Hours Credits | | |
| 2023-2024 III | | 02 | 30 | 2 |

Course Objectives

- 1) To impart appropriate theories and concepts of management
- 2) To know the functions of management
- 3) To understand the effective discharge of managerial functions

| | CO1 | Remember the concepts and the functions of management. |
|------|------|---|
| 2 | CO2 | Understand the roles of manager and their qualities |
| to K | CO3 | Apply principles and theories of managing business organizations |
| K1 t | CO 4 | Analyze the need for exercising effective coordination and control in achieving managerial objectives |
| | CO 5 | |

23PCM0J1

| Programme Code: 10 | M.Com | | | |
|-----------------------|--|-------------|---------|--|
| Course Code: 23PCM0J1 | JOC-1 Customer Relationship Management | | | |
| Batch | Hours / Week | Total Hours | Credits | |
| 2023-2024 | 2 | 30 | 2 | |

Course Objectives

- 1. To make the students to be aware and learn the importance and concepts of customer relationship management in business.
- 2. To excel knowledge on components, opportunities and ways to choose and implement appropriate CRM strategy.
- 3. To consider the role and need for customer relationship in business and to progress with enhanced customer satisfaction.

Course Outcomes (COs)

| | CO1 | Bear in mind the scope and functions of customer relationship in business. |
|-------|------|--|
| | CO2 | Give better understanding of CRM strategies, planning and execution with proper |
| 8 | | methods and techniques. |
| to K5 | СОЗ | Apply suitable CRM strategy for customer retention and pleasure to realize the |
| K1 t | | business victory. |
| | CO 4 | Recognize the effectiveness of building customer rapport in any business organization for its survival and growth. |
| | 0 4 | organization for its survival and growth. |
| | CO 5 | Evaluate the challenges and constraints in the implementation of CRM |

23PCM0J2

| Programme Code: 10 | M.Com | | | | |
|-----------------------|---------------------------|-------------|---------|--|--|
| Course Code: 23PCM0J2 | JOC-2 Tally 9.0 Practical | | | | |
| Batch | Hours / Week | Total Hours | Credits | | |
| 2023-2024 | 2 | 30 | 2 | | |

Course Objectives

- 1) To understand the computer applications in business
- 2) To solve a range of problem using computers in accounting practices
- 3) To get practical knowledge on tally accounting.

| | 1 (C)1 | Remember the methods to construct business and academic documents using |
|-------|--------|--|
| | | computer applications |
| to K5 | CO2 | Understand and create final accounts of a company with inventory. |
| to | CO3 | Apply the skills to create accounting vouchers and to facilitate for GST |
| K1 | | transactions |
| | CO 4 | Analyze the usage of each menu and its practical application |
| | CO 5 | Evaluate the effectiveness of tally accounting system in business |

| Programme Code: 10 | M.Com | | |
|-----------------------|--------------------------------|-------------|---------|
| Course Code: 23PCM0J3 | JOC-3 Share Trading Operations | | |
| Batch | Hours / Week | Total Hours | Credits |
| 2023 - 2024 | 2 | 30 | 2 |

- 1) To provide an overview of the Indian Securities Market.
- 2) To develop them to deal with innovative financial instruments
- 3) To update the students with the legal framework

Course Outcomes (COs)

| | CO1 | Make them informed about the theories of investment, risk and return concepts. |
|------|------|--|
| K5 | CO2 | Understand the different security market indicators |
| l to | CO3 | Apply the technical skills for choosing best investment type. |
| K1 | CO 4 | Analyze the securities by applying fundamental analysis and technical analysis |
| | CO 5 | Evaluate the impact of online trading in securities market |

ALC

23PCM0D1

| Programme Code: 10 | M.Com | | |
|-----------------------|--------------------------------------|-------------|-----------|
| Course Code: 23PCM0D1 | ALC-1 Banking and Financial Services | | |
| Batch 2023-2024 | Hours / Week | Total Hours | Credits 2 |

Course Objectives

- 1. To give comprehensive view on financial and banking system
- 2. To know the financial services rendered by banks
- 3. To update the students with the recent developments in the banking sector

| K1 to K5 | CO1 | Keep in mind the concepts of banking and its importance |
|----------|------|---|
| | CO2 | Understand the banking structure in India |
| | CO3 | Apply the knowledge on bank operations in financial decision making |
| | CO 4 | Analyze the trend and progress of banking sector |
| | CO 5 | Evaluate the issues and challenges in modern banking practices |

| Programme Code: 10 | M.Com | | |
|-----------------------|---|-------------|-----------|
| Course Code: 23PCM0D2 | ALC-2 Insurance Principles and Practice | | |
| Batch 2023-2024 | Hours / Week | Total Hours | Credits 2 |

- 1. To facilitate the students to understand the fundamental principles of insurance business.
- 2. To enrich knowledge on concepts, procedures and policies of major insurance schemes.
- 3. To understand the various types of insurances

| to K5 | CO1 | Keep in mind the general principles and procedures of various insurance | | |
|-------|------|---|--|--|
| | | businesses | | |
| | CO2 | Inculcate knowledge on the terms and conditions of each insurance policy. | | |
| | СОЗ | Select / suggest suitable insurance policy by comparing the nature, | | |
| | | advantages and disadvantages of key policies for the business & life. | | |
| | CO 4 | Apply the skills and knowledge to select suitable insurance policies | | |
| | CO 5 | Evaluate the scope for various insurance policies | | |